



Improving IT Services

So you can do more...

**By developing, implementing and managing
an ongoing IT service**

ADAPTIVE TECHNOLOGY GROUP ADVANCED NETWORK MONITORING

Network outages and network performance problems can have a significant impact on your day-to-day operations. Adaptive Technology Group's Advanced Network Monitoring Solution monitors your critical devices and systems for events that can impact your business operations.

Adaptive Technology Group's Network Operations Centre (NOC) are a team of specialised engineers dedicated to monitoring for events and alerts, and identify and resolve issues before they impact your business. They will manage incidents to ensure they are resolved promptly and manage escalations to third party suppliers where applicable.

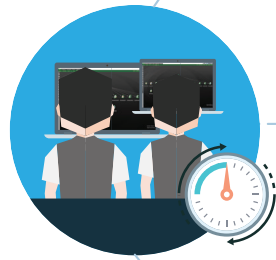
*Achieve instant monitoring of your IT systems, so
downtime doesn't adversely affect your business*

- Monitor your entire IT infrastructure
- Identify and resolve issues before they impact your business
- Know immediately when problems arise
- Performance reporting and capacity planning
- Reduce risk of downtime
- Single view across multiple platforms

Advanced Network Monitoring

Get full visibility of your network performance

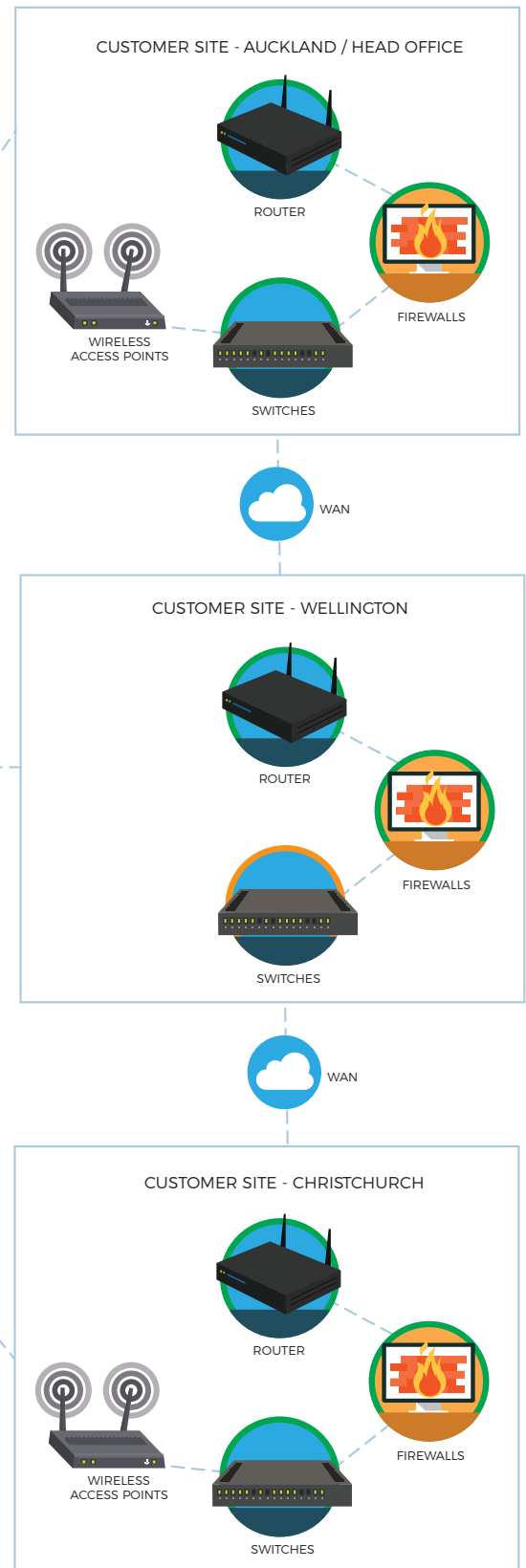
Adaptive Technology Group monitors your entire IT infrastructure to ensure systems, services and business operations are functioning properly.



NETWORK OPERATIONS CENTRE (NOC)

A DEDICATED TEAM MONITORING YOUR ENVIRONMENT

- **NOC Support**
- **Firewalls**
- **Switches**
- **Routers**
- **Wireless Access Points**
- **Servers**
- **Host**
- **SAN**



Platform Monitoring

Provided as a standard in our Sleep Easy SLA Agreements.

- **Servers**
- **Host**
- **SAN**

